



Colorado Natural Gas

2019 Community Engagement Report



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Message from our CEO

We strive for excellence in all things, whether it be safety, customer service, or our community involvement. We make a positive difference in people's lives by prioritizing engagement with our customers, communities and colleagues.

In 2019, CNG continued our commitment to the safety of our systems and operations. To that end, this year marked three years since our last recordable injury. We continue to embrace and enhance sustainability goals, while empowering our team to spend more time volunteering in their communities.

This year, CNG donated money and time to environmental and conservation efforts, anti-poverty & hunger initiatives, educational work, economic development, safety, and health & wellness endeavors. Our hope is that these efforts will continue to aid local economies and communities throughout Colorado.

Whether it's donating supplies to local schools, giving away free trees to our customers, or volunteering with one of Colorado's many extraordinary nonprofit organizations, we want to continue to support our communities. We look forward to building on the successes of 2019.

Kurt Adams
President and CEO



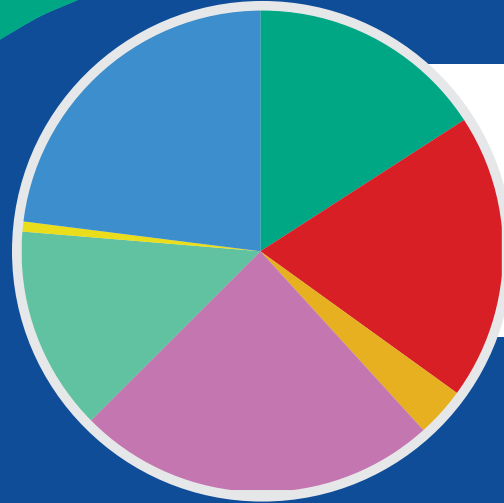


A group of CNG employees volunteered at Food Bank of the Rockies this summer. The volunteers assisted with packing 324 boxes with food. Each box weighed 25 pounds, so the group packed 8,100 pounds of food in one day, which is enough food to feed 26,190 individuals or 6,547 families.

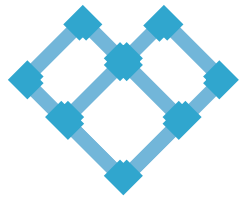
330.75
volunteer
hours

Volunteerism

At Colorado Natural Gas, we know being a good friend and neighbor means committing time to worthy causes, which is why we provide every member of our team up to 20 hours of paid time off to use volunteering with non-profit organizations in the communities we serve. This year, **49% of Colorado employees donated over 8 work weeks of time** to organizations and programs committed to the environment & conservation, community & economic development, anti-poverty & hunger, and many more worthy causes.



HRS	CAUSE
52.5	Environmental & Conservation
63.75	Anti-Poverty & Hunger
11	Educational
81	Community & Economic Development
45.5	Safety
2.25	Health & Wellness
76.25	Other



Community Giving Program

As a proud member of our community, Colorado Natural Gas will continue to commit resources that maintain and improve Colorado's sense of community. Whether it is providing funding for community events and services or offering funding to local organizations for community-building efforts, CNG is dedicated to the people we serve.

Through our Community Giving Program, we award funding to organizations and businesses with strategies that align with CNG's key areas of interest. Priority is given to health-related and educational initiatives and programs. Our other priorities and key areas of interest include economic and cultural initiatives that are geared to improve the overall well-being of our neighbors.

2019 Awardees:

- Assistance League of Pueblo
- Bailey Outdoor Recreation Area
- Bennett County Park & Recreation
- Boys & Girls Club of High Rockies
- CO Lions KidSight
- Community Partnership Family Resource Center
- Fire Adapted Bailey
- Gilpin County Public Library
- LifeBridge
- Park County 4H
- Park County Search & Rescue
- PeaceWorks
- Pueblo West Special Olympics
- Rocky Mountain Rural Health
- Swallows Charter Academy K-12
- Skyview Middle School
- Valley Backpacks
- YWCA of Pueblo



Community Sponsorships

In 2019, Colorado Natural Gas donated \$1 back to the community for every residential customer it serves through charitable sponsorships, community grants and organizational memberships. In addition, this year, Summit's corporate office moved to a new location. In the process of preparing for the move, Summit employees boxed up and donated hundreds of extra binders, file folders, labels, cubby organizers, general office supplies, and other assorted items to a number of local schools in Pine, Gilpin, Pueblo West, Cripple Creek, and Denver. The donations totaled approximately \$5,000 worth of brand new or gently used office supplies.

2019 sponsorships included:

- Deer Trail Rodeo
- Fairplay's A Real Colorado Christmas
- Gilpin County Fair
- Kit Carson Day
- Rake Up Pueblo

In addition to sponsorships, each year the Company provides grants to local nonprofit organizations that focus on wellness, economic, educational, environmental and cultural initiatives.



Educational Outreach

One of our core values as a company is the safety of our communities, customers, and employees. Because of this, Colorado Natural Gas developed a natural gas safety presentation for kids. In 2019, CNG gave natural gas safety presentations to over 100 elementary students. The presentation is focused on educating 3rd-4th graders on natural gas and how to be safe using it, including "call 8-1-1 before you dig", safety around construction sites, and what to do if you smell gas. We also work to educate the communities we serve about natural gas safety through safety presentation with public safety officials and local citizens.

Energy Efficiency

Colorado Natural Gas spends hundreds of thousands of dollars each year for customers in the form of energy efficiency rebates and free-of-charge efficiency assessments. Our goal in providing efficiency assessments is to reduce energy bills and increase efficiency for our customers. Lower energy bills and higher energy efficiency mean that customers can enjoy the reliability and comfort of natural gas at a lower cost.

In 2018, we spent an estimated \$39,900 on these programs, which included rebates for smart thermostats, efficient boilers, hot water heaters, and other energy efficient equipment. These rebates are available to residential, commercial, and large industrial customers. In 2018, our efficiency program resulted in a carbon offset of 212 metric tons¹. That is equivalent to taking 45 vehicles off the road or offsetting the total energy usage of 25 homes².

excess is out™

¹Based on calculations using guidance from the "Policy Document for the Illinois Statewide Technical Reference Manual for Energy Efficiency". ²Source: <https://www.epa.gov/energy/greenhouse-gas-equivalencies-calculator>

Arbor Day Foundation



Colorado Natural Gas launched a new partnership with the Arbor Day Foundation Time for Trees® initiative this year. To celebrate Earth Day and Arbor Day, CNG donated 100 trees to customers in Colorado. Planting trees is one way to reduce household heating and cooling costs, plus it increases a home's energy efficiency. In addition, planting trees in the yard can provide tangible community benefits like stormwater runoff reduction, improved air quality, and beautification of neighborhoods. Customers were able to choose between three tree species options and use an online tool provided by the Arbor Day Foundation to help determine the best location in their yard to plant the tree for maximum energy savings.



United Way Campaign

United Way mobilizes our community in ways that no single agency, individual, or government can to enhance the ability of people to care for one another. Since beginning a partnership with United Way in 2018, CNG has donated up to \$5,000 annually for charitable organizations throughout our communities. Employees can help by being an advocate, giving, and/or volunteering with the United Way. CNG matches employee contributions to the United Way Campaign up to \$5,000 annually.



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